



Dana Johnston
Community Affairs Officer
302-366-7020
djohnston@newark.de.us

FOR IMMEDIATE RELEASE

May 6, 2013

Newark Customer Service Opening Late Monday Morning for System Upgrade

Newark, DE (May 6, 2013) – City of Newark Customer Service for utility payments will be closed from 8:30 a.m. until 10:00 a.m. on Monday, May 13, 2013 for an upgrade to its billing and payment systems. Customer Service is unable to respond to utility account inquiries, process utility payments by phone, or process cash utility payments at the Municipal Building during this time period.

Utility payments via check or money order will be accepted at the Municipal Building drop boxes during this time period. Payments received in the drop box by 10:00 a.m. will be posted to utility accounts by 5:00 p.m. on Monday. Online payments are available during this time period. Non-utility payments, such as tax payments, will not be affected.

-END-